**Team Assignment 2 WBS/Tasks**

# COURSE: IT Project Mgmt. Fundamentals, Tools and Techniques (PMC115)

**SECTION: ZDA**

**PROFESSOR’S NAME: Farnaz Ghafouri Bakhsh**

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**Group Members:**

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**Description**: This project is designed to enhance customer convenience and expand its market reach by introducing an innovative document and in-store item delivery service.

**Project Team Members:**

* Marianne (Business System Analyst at TBS):   
  Assists in gathering requirements and analyzing business processes.
* Johnny (Programmer at TBS):   
  Responsible for software programming and development.
* William (Senior Programmer at TBS):   
  Provides technical expertise and guidance to the programming team.
* Cherry (Database Administrator at TBS):   
  Handles the modification and management of TBS's customer database system.
* Linda (Reports System Programmer/Analyst at TBS):   
  Develops reporting systems for customers and TBS management.
* Gerald (Testing Specialist at TBS):   
  Conducts testing activities to ensure system functionality.
* Elizabeth (Senior Testing Specialist at TBS):   
  Assists Gerald in testing and quality control efforts.